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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. HASELTINE

Application No.: 09/731,680

Examiner: Robinson-Boyce, A.K.

Filed: December 6, 2000

Art Unit: 2163

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES

CERTIFICATE OF TRANSMISSION  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK  
OFFICE  
ON 3-7-05  
Jonathan Bay  
REGISTRATION NO. 35,064  
DATE 3-7-05

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT "B"**

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
**Official Patent Application Related Correspondence**  
\*\*\* (703) 872-9306 \*\*\*

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the attached form PTO-1449 are hereby brought to the attention of the Examiner (*and without copies because, eg., IDS's may be filed without copies of U.S. Patents and Published Applications pursuant to OG Notice dated August 5, 2003*).

The enclosed references were cited in an official Action on commonly-invented, commonly-owned, co-pending US Patent Application No. 09/804,586, filed March 12, 2001, not more than three months prior. These references are submitted as belonging to the background of the invention. The claimed invention is believed patentable over the references. The examiner is requested to make an independent judgment

Respectfully submitted,

Date: 3-7-05

Jonathan A. Bay  
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Docket No. 437-4

FORM PTO-1449	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 437-4	SERIAL NO. 09/731,680
LIST OF PRIOR ART CITED BY APPLICANT (Use several sheets if necessary) Page 1 of 1		APPLICANT Arthur S. Haseltine	
		FILING DATE December 6, 2000	GROUP 3623

## U.S. PATENT DOCUMENTS

*EXAMINER INITIAL		DOCUMENT NUMBER								DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	6	1	0	8	6	3	9		8/2000	Walker	705	26	
	AB	5	5	5	7	5	1	8		9/1996	Rosen	705	69	
	AC	4	7	9	9	1	5	6		1/1989	Shavit et al.	705	26	
	AD	5	8	4	5	2	6	5		12/1998	Woolston	705	37	
	AE	5	8	4	8	3	9	9		12/1998	Burke	705	27	
	AF	6	2	6	0	0	2	4	B1	7/2001	Shkedy	705	37	
	AG	6	3	8	1	5	8	2	B1	4/2002	Walker et al.	705	26	
	AH	2001	00	5	4	2	7	5	A1	12/2001	Tiley et al.	53	396	
	AJ	2001	00	3	2	1	5	2	A1	10/2001	Khosla et al.	705	27	
	AK													
	AL													
	AM													

## FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER								DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
	AN													YES	NO
	AO														
	AP														
	AQ														

## OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)

	AR	Kwanchai Rungfapaisarn, "CP launches Internet Shopping." The (Thailand) Nation, Vol. 2, no. 4 (Sept 30, 1999) p. B1
	AS	
	AT	

EXAMINER:

DATE CONSIDERED: